



The Göta Canal

2009

Skipper's Guide

Opening hours

Lockage

Advice



www.gotakanal.se





The Göta Canal is open from 1 May to

Peak season

8 June–23 August
The canal is open 9 am–6 pm daily.
No reservations required.

In July the canal is open extra long hours in the following places:

- Opens at 8 am**
- Norsholm lock
 - The Carl Johan flight of locks in Berg
- Open until 7 pm**
- The Mem lock.
 - Berg: The Carl Johan flight of locks – Ljungsbro/ Malfors visitors' marina.
 - Motala: The Borensult flight of locks – the visitors' marina in Lake Vättern (westward traffic only).
 - Karlsborg bridge – Forsvik lock – Brosundet bridge in Lake Viken.
 - Sjötorp: From Lake Vänern to the upper visitors' marina in the shipyard basin.

When does the canal close for the day?
 The stated closing time of the canal is not the same as the last lockage time. The basic rule is that lockage is not initiated if there is not enough time to finish before closing time, or if no suitable mooring can be reached before closing time.

Pre-season

1 May–7 June. Reservations required.

Post-season

24 August–27 September. Reservations required.

In the pre- and post-season, two alternatives are available for travel on the Göta Canal:

- 1. Entire Göta Canal, Mem–Sjötorp, or vice versa, in five days, or in segments**
 Departure from Mem and Sjötorp: Mondays, Wednesdays and Fridays. Book no later than three weekdays prior.
- 2. Göta Canal Express, entire Göta Canal, Mem–Sjötorp, or vice versa, in three days**
 Departure daily from Mem and Sjötorp: Book no later than three weekdays prior.

How to book a canal trip during the pre- and post-season

Book in advance on www.gotakanal.se. If you do not have internet access, dial +46(0)141-20 20 50, AB Göta kanalbolag.



27 September 2009

Nautical charts

Recreational boating chart for the Göta Canal, Mem–Sjötorp incl. Lake Vättern. Swedish Maritime Administration. Also features descriptions and aerial photos of the marinas in the Göta Canal and Lake Vättern. Combine with charts 133 and 135 over Lake Vänern and 1352 and 1353 for the Trollhätte Canal.

Recreational boating chart no. 8, Göta Canal & Trollhätte Canal. Nautical Publications, Germany (in Swedish and German). Covers the Mem–Göteborg stretch, including passage over Lakes Vättern and Vänern. Includes a description of sights.

The nautical charts are available for purchase at the entrances to the canal in Mem and Sjötorp.



The Service Card – your key to our marinas!

The service card gives our visitors access to the excellent marinas on the Göta Canal, offering

toilets, showers, laundry etc. It also gives you free admittance to the Göta Canal exhibition in Motala. For canal travellers using a Lake-to-Lake ticket or travelling the entire canal from Mem to Sjötorp, two service cards per boat are included in your canal fee.

Read the Göta Canal Travel Magazine

The magazine has everything you need to plan your holiday along the Göta Canal – experiences, accommodation, meals, route lists and much more. Order it on www.gotakanal.se



Information for pleasure boats

Maximum length of boat	30 m
Maximum beam	7 m
Maximum draught	2.82 m
Maximum height	22 m
Maximum speed in the canal	5 knots
Number of locks	58
Number of marinas	20
Length of the Göta Canal	190 km
Greatest height above sea level (Lake Viken)	91.8 m



Prices: Pleasure boats on the Göta Canal 2009

20 marinas along the Göta Canal are included in the fee

You can travel the Göta Canal in your own boat in many ways. The price is according to the size of the boat and how far you travel.

Per lock – if you only want to travel a short distance. Double locks are counted as two locks, etc.

“Lake to Lake” – when you travel these segments of the Göta Canal: Mem–Norsholm, Berg–Motala or Karlsborg–Sjötorp, or vice versa.

The entire Göta Canal – Mem–Sjötorp, or vice versa.

Göta Canal Express Ticket – for fast transport Mem–Sjötorp or vice versa in three days during the low season only.

20 marinas are included in the canal fee

Your Göta Canal ticket includes a great marina package: All 20 marinas in the Göta Canal, including shower, toilet and electrical hook-ups (limited number). Five days per marina. (Does not apply with a “Per Lock” ticket.)

Göta Canal prices 1 May–27 September 2009

Boat size overall length (m)	Per lock	Lake to Lake		The entire Göta Canal Mem–Sjötorp or vice versa		Göta Canal Express** The entire Göta Canal Mem–Sjötorp or vice versa
		One way*	Round tr/Season*	One way	Round tr/Season	One way
0–8.99	SEK 100	SEK 1.500	SEK 2.200	SEK 4.000	SEK 5.400	SEK 8.000
9–11.99	SEK 140	SEK 2.100	SEK 2.900	SEK 5.300	SEK 7.000	SEK 10.600
12–14.99	SEK 170	SEK 2.500	SEK 3.700	SEK 6.800	SEK 9.000	SEK 13.600
15–30	SEK 220	SEK 3.200	SEK 4.400	SEK 8.000	SEK 10.300	SEK 16.000
Surcharge for boats with a beam of 3.5 m or more		SEK 150	SEK 200	SEK 350	SEK 500	

* Per segment ** Göta Canal Express tickets can only be purchased 1 May–7 June and 24 August–27 September 2009. Book no later than three weekdays prior.

You can buy your Göta Canal trip in these ways

1. Online at www.gotakanal.se

2. On arrival at the canal

You can also buy your ticket when you arrive to the canal, Mem or Sjötorp. On site you must pay by credit card (not American Express or Diners' Club). We do not accept cash.

Season Tickets

If you buy a Round Trip ticket (Lake-to-Lake or Entire Göta Canal), it serves as a season ticket for an unlimited number of canal trips with the same skipper and boat.

Canoes

Canoes can pass through the locks free during the peak season. For security reasons, locks open for canoes only in combination with other boats.

All tickets are personal and apply to the same skipper and boat

In addition to the ticket, you receive a decal to be affixed in a highly visible place on the boat so the lock keeper can easily see it. All tickets are valid for the 2009 season. Tickets are not refunded once the journey has begun. Special terms apply for companies that rent out boats.

From coast to coast

Many pleasure boats travelling the Göta Canal continue to travel across Sweden to the opposite coast. This takes them through another canal, the Trollhätte Canal, between Lake Vänern and Göteborg. You pay your fee for the Trollhätte Canal at the first lock in Trollhättan. Credit cards are accepted. Read more about the Trollhätte Canal on page 15.

The Göta Canal – Sweden's biggest construction project ever

The Göta Canal is one of Sweden's most popular tourist attractions. The 190 km canal was built between 1810 and 1832 by a total of 58,000 Swedish soldiers who dug an amazing 87 km of it by hand. Construction was initiated and headed by Baltzar von Platen. The Göta Canal stretches between Mem at the Baltic Sea and Sjötorp on Lake Vänern, with 58 locks along the way. In combination with the Trollhätte Canal, the Göta Canal connects Stockholm with Göteborg.



Where will your boat spend this winter?

We have dry docks and lay-ups in Söderköping, Motala and Sjötorp

Sample price: Sailing boats – lay-up on land

Dismasting, mast storage under cover, raising and bottom wash, outdoor lay-up, covering. Launch and masting. Monitoring over the winter. No pre-booking required. Max 6 tonnes in Sjötorp, max 8 tonnes in Söderköping. Price: SEK 7,400.

For boats in excess of 8 tonnes we have dry docks where we can take in boats of up to 32 metres in length. Reservations required.



AB GÖTA KANALBOLAG

Söderköping and Motala
Håkan Hultkrantz
+46 (0)70-330 12 33
hakan.hultkrantz@gotakanal.se

Sjötorp
Henric Stöök
+46 (0)501-512 01
henric.stook@gotakanal.se



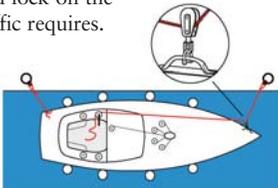
Advice from our lock keepers

Lockage is without a doubt one of the greatest experiences on the Göta Canal

Many spectators come to watch, and it's easy to become a bit nervous. But just relax and remember that our lock keepers are experienced and ready to step in and help if needed.

Fenders

Make sure to use plenty of fenders to keep your boat from scraping against the lock walls. Remember that the quays are sometimes low, so make sure some fenders touch the water. Be prepared to change sides and lock on the other side if traffic requires.



Lines

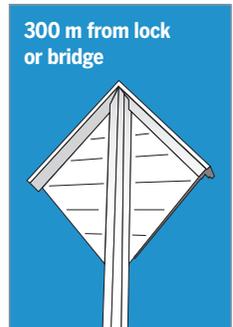
All lines should be sturdy and long enough. The stern line should be 8–10 m and the bow line 10–12 m. If you have a sailing boat, you can run the line through a turning block in the bow and tighten the line with the winch. For sailing boats the bow line should be 10–12 m plus the distance from the bow to the winch. Adjust the length in the first lock and it should be fine for all the locks.

Life vests

Everyone on board should naturally wear a life vest. For children it's a requirement. If you fall in the water during lockage, there is a risk you'll be dragged under by the currents and heavy wet clothing. A life vest will keep you at the surface so you can be rescued.

A few simple pieces of advice

The lock keeper operates the locks. At the manual locks in Borensberg and Tåtorp your help is required. A white diamond means you are 300 m from a lock or bridge. A lock may be open but reserved for a passenger boat – they always have priority at locks and bridges. Boats leave the lock in the order they entered.

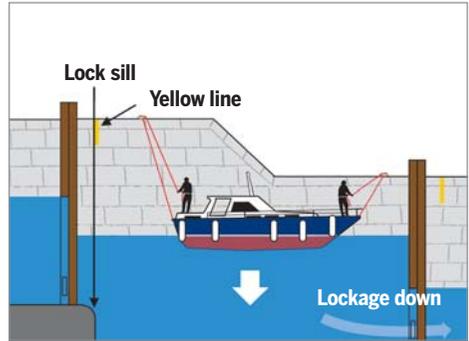
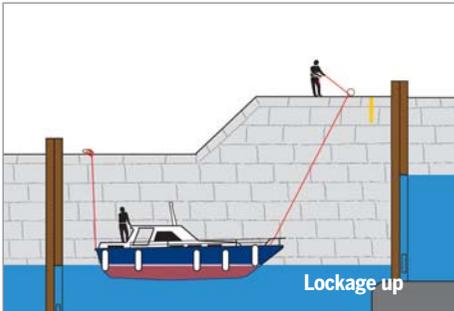


For detailed instructions on lockage, visit www.gotakanal.se

Lockage on the Göta Canal

General

- Ask the lock keeper for help – we're happy to explain.
- Put out plenty of fenders.
- Have one person go ashore to catch the lines.
- Switch off the motor during lockage.

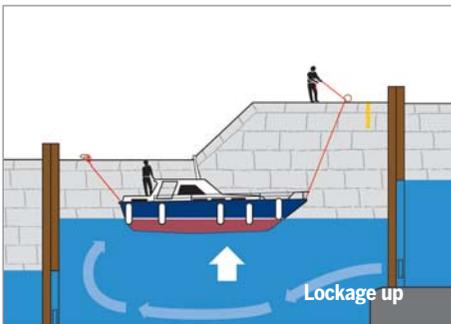


Lockage down

- Stay ahead of the yellow line that indicates the lock sill.
- Pull the bow and stern lines through suitable rings on the lock edge, but never secure the lines on both the quay and the boat.
- Release the lines continuously.

Boats over 20 tonnes

- Boats over 20 tonnes should be fastened around a bollard instead of a ring.



Lockage up

- Boats with winches should be in front of those being held by hand.
- Secure the stern line both on land and in the boat.
- The stern of the boat should be directly below the ring the stern line is secured to.
- The bow line should be one or two rings in front of the bow.
- All lines must be taut throughout lockage – haul in the lines!
- Sailing boats can use their winches.
- The boat must remain very close to the lock wall.
- Never relax your attention – even if it seems quiet at the moment!





Useful information for your canal journey

How long does it take? The trip between Mem and Sjötorp normally takes 6–7 days in peak season. But don't make a detailed schedule! Allow plenty of extra time to enjoy all the experiences you encounter. If you plan to continue on to Göteborg and the west coast, count on 3–4 more days for Lake Vänern and the Trollhätte Canal. For suggested itineraries, visit www.gotakanal.se.

Marinas The best places to stay are the marinas. They have all the facilities you need. Consult the lock keeper if you plan to spend the night at a jetty near a lock or bridge. This may not be a good idea if a passenger boat passes during the night.

Bathing in the canal Feel free to take a dip, but for your own safety you may not bathe within 50 m of locks and bridges. There are extremely strong currents when a lock is emptied or filled, and our bridges are mobile.

Depth of the canal The maximum draught for boats is 2.82 m, but remember that this applies to the middle of the canal – the sides have a 30 degree slope, so the depth decreases dramatically towards the edge.

Internal communication radios The Göta Canal Company's staff are equipped with com radios to efficiently direct traffic. The Canal Company has its own frequency, so you cannot contact the lock keepers with a regular marine VHF radio. You can, however, contact the locks in Sjötorp and Mem on channel 16.

Traffic signals Red light means stop. Green light means go. White light means you have been seen. Make sure to respect the red light even if the bridge is open and you do not see any other boats. A passenger boat may be on its way around the curve.

Meeting with a passenger boat

On meeting a passenger boat:

a) Follow any instructions from the duty officer on the passenger boat. **If the duty officer does not indicate on which side to pass, standard maritime regulations apply.** Do not stray close to the edge – the canal does not have its full depth there. If you meet another boat in a curve, passenger ships usually want to be on the outside.

b) Pleasure boats at a jetty or pier must be well moored at bow and stern when passenger boats pass. It is not enough to hold the lines by hand.

c) Passenger boats use the following signals:

- we will alter course to starboard (right) 1 short blast •
- we will alter course to port (left) 2 short blasts ••
- we will reverse 3 short blasts •••

Passenger boats give the following signals before entering:

- Spetsnäs Canal: One long blast – (easterly) three long blasts – – – (westerly)
- Billströmmen: two long and one short blast – – • (easterly), two long blasts – – (westerly).



Waiting times In flights of locks, such as the Carl-Johan flight in Berg and the Borensult flight in Motala, it's not unusual to have to wait a few hours as it takes a long time to adjust the flight between locking up and locking down. During some periods of the season, the same lock-keeper works several locks and bridges on a stretch of the canal. This can lead to a certain waiting time for lock and bridge openings. The opening hours can be limited during big events on or near the canal.

Passenger boats have priority at locks and bridges. You must wait until they have passed through the lock.

Lockage or bridge openings must occasionally be postponed or interrupted due to thunder and lightning.

Damages Should you have an accident with another traveller on the canal, please resolve it without involving the Göta Canal Company. Should your vessel incur damage and you wish to claim compensation from the Göta Canal Company – claims will be adjusted by an insurance company – immediately contact the nearest lock/bridge keeper, who will contact their management. **You must remain at the site of the incident** and provide your version of the events in writing a damage report. In general all travel on the canal is taken at the boat owner's own risk. **All vessels on the Göta Canal must at least have liability insurance.**

For complete traffic regulations for the Göta Canal, SJÖFS 1998:2, visit www.gotakanal.se

Bridges

Remote-controlled bridges

Some bridges over the Göta Canal are remote controlled. *For safety reasons, the bridge keeper can only open one remote-controlled bridge at a time.* If several bridges are controlled from the same place, there may be a certain wait.

Road bridges with special opening hours

The most heavily trafficked road bridges open at specific times: *The road bridges in Töreboda and Karlsborg* open every whole and half hour, except noon, 1 pm and 4 pm.

The E-22 bridge in Söderköping opens every whole and half hour. Only whole hours on Fridays and Sundays between 3 and 6 pm. Also the Thursday before Midsummer.

Railway bridges

Rail traffic has priority, which means you may have to wait at the *railway bridges in Norsholm, Motala, Töreboda and Lyrestad.*

Passing bridges

Be prepared to *pass quickly at the opening of a railway bridge*, as the Swedish Rail Administration only allows short interruptions for bridge openings.

In all bridge passages, it is important to position *yourself right at the bridge* to show that you want to pass. If you stay by the dock or pier, it is hard for the bridge keeper to see if you want to pass or not.



Coast along at 92 metres above sea level!

The Göta Canal – Sweden's Greatest Wonder

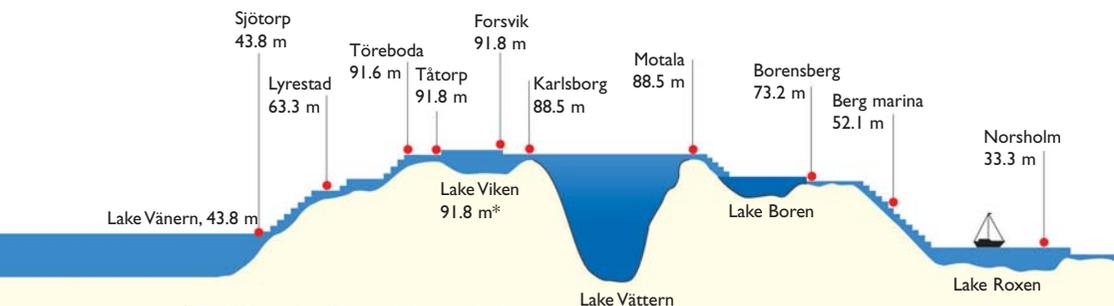
The Göta Canal winds through golden fields of rapeseed, charming towns and deep woods. The landscape rises and falls, and that's where the 58 locks on the Göta Canal come in. When you sail from Mem to Sjötorp, the locks lift your boat 92 metres above sea level.

Here is some technical information to help you plan your journey. Relax and enjoy it – live life as it was meant to be lived: at five knots.

Distances

Segments	Nautical miles	Km	No. of locks	Time for passage, hrs*
Stockholm – Mem (via Södertälje Canal)	108	201	1	
Mem – Motala (Baltic Sea – Lake Vättern)	49.8	92.2	37	
Mem – Söderköping	3.1	5.7	3	1.5
Söderköping – Norsholm	11.9	22.1	12	6
Lake Roxen	14.6	27		
Berg – Borensberg	11.4	21	16	6
Lake Boren	6.9	12.9		
Borensberg – Motala	1.9	3.5	6	1.5
Lake Vättern	17.5	32.5		
Karlsborg – Sjötorp (Vättern – Väneren)	35.3	65.3	21	
Karlsborg – Forsvik	4.0	7.4	1	
Lake Viken	12.3	22.8		
Tåtorp – Töreboda	8.6	16	1	2.5
Töreboda – Norrkvarn	5.1	9.5	9	3
Norrkvarn – Sjötorp	5.3	9.7	10	3
Mem – Sjötorp (entire Göta Canal)	102.6	190	58	
Sjötorp – Vänersborg (Lake Väneren)	64	118.5		
Vänersborg – Göteborg (Trollhätte Canal)	43	80	6	9

* Depending on traffic conditions



* The highest point of the canal above sea level.

Locks on the Göta Canal, 58 in total

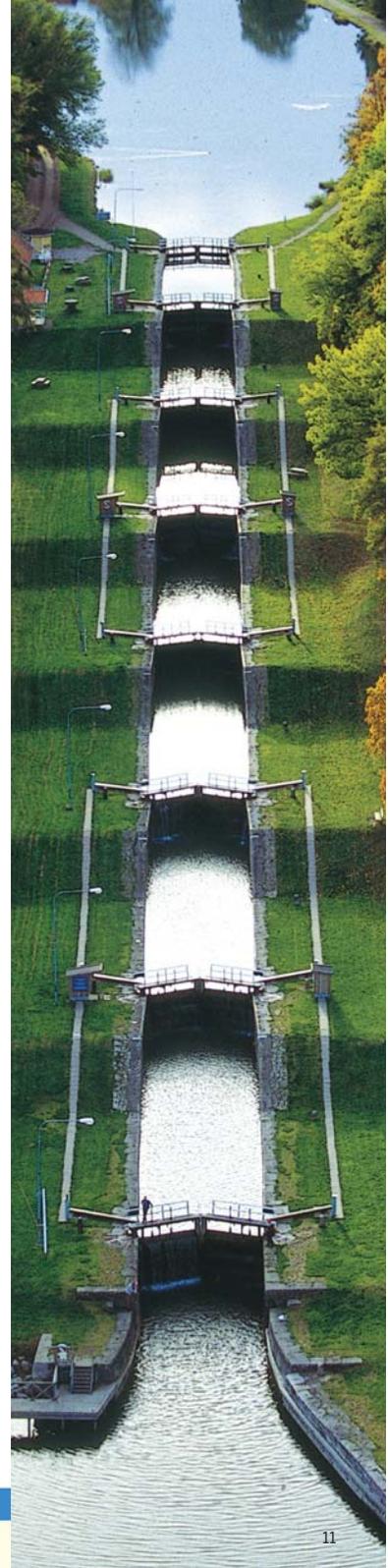
Lake Vänern – Lake Vättern		Lake Vättern – Lake Roxen		Lake Roxen – Baltic See	
Lock	No.	Lock	No.	Lock	No.
Sjötorp 1	1**	Motala	1**	Norsholm	1**
Sjötorp 2–3	2	Borenschult	5	Brådtom	1
Sjötorp 4–5	2	Lake Boren	–	Hulta	1
Sjötorp 6	1	Borensberg	1*	Lake Asplängen	–
Sjötorp 7–8	2	Heda	2	Klämman	1
Lower Norrkvavn	1	Brunnby	2	Upper Carlsborg	2
Upper Norrkvavn	1	Berg	2	Lower Carlsborg	2
Godhögen	2	Oscar	2	Upper Mariehov	1
Riksberg	3	Carl Johan	7*	Lower Mariehov	1
Lower Hajstorp	2	Lake Roxen	–	Upper Duvkullen	1
Upper Hajstorp	2	Total	22	Lower Duvkullen	1
Tåtorp	1*			Söderköping	1*
Lake Viken	–			Tegelbruket	1
Forsvik	1**			Mem	1**
Lake Vättern	–			Total	15
Total	21				

* You can buy per-lock tickets here.

** You can buy all types of canal tickets for your vessel here. You must pay by credit card (not American Express or Diners' Club). Note: We do not accept cash.

Remote-controlled bridges over the Göta Canal

Bridge	Controlled from	Bridge	Controlled from
Mem – Motala		Karlsborg – Sjötorp	
E22-bridge, Söderköping	Söderköping lock	Karlsborg bridge, Forsvik lock	Forsvik lock
Vänneberga bridge	Snövelstorp bridge	Brosundet bridge	"
Loddbys bridge	"	Vassbacken bridge	Stång bridge
Björnavad bridge	Norsholm lock	Jonsboda bridge	"
Old E4-bridge, Norsholm	"	Rotkilen bridge	Töreboda road bridge
Malfors bridge	Heda lock	Gastorp bridge	"
Ljung's W bridge	Ruda bridge	Lövsäng bridge	"
Sjöbacka bridge	"	Rogstorp bridge	Old E20-bridge, Lyrestad
Ruda bridge	"		
Sörby bridge	"		
Kungs Norrby bridge	"		
Näs bridge	"		
Charlottenborg bridge, Motala	Motala R50-bridge		





20 marinas along the Göta Canal are

Excellent marina package:

For those with a Lake-to-Lake or Whole Göta Canal ticket, the canal fee includes: Five days and nights per harbour in the canal's 20 marinas, with showers and electrical hook-ups (limited number). Fee for other boats: SEK 175 per day, including electricity where available.

Fuel
Bottled gas
Fresh water
Toilet
Shower
Laundry room
Electr. hook-ups, number
Recycling station
Pump-out facility
Sewage disposal facility
Shipyard/motor service
Trailer ramp
Crane
Restaurant

①	Sjötorp Lake Vänern 50 berths		200 m	200 m	●	●	●	●	●	50	●	●			200 m	200 m	200 m	●		
	Sjötorp Shipyard basin and the basin between locks 1 and 2/3 20+10 berths Diesel		●	200 m	●	●	●	●	●	25	200 m	●			400 m	400 m	10 tonnes	●		
	Lyrestad 15 berths				●	●	●	●		16										●
	Norrkvarn 20 berths				●	●	●	●		5										●
	Hajstorp 22 berths					100 m	●	●								●				
②	Töreboda 30 berths		200 m	200 m	●	●	●	●		10		●	●							●
	Jonsboda 12 berths						●	●		14										
	Vassbacken 25 berths					●	●	●		10			●							●
	Tåtorp 8 berths							Dry									4 tonnes			
	Forsvik 12 berths					200 m	●	●	●	4						●				●
	Karlsborg 15 berths Göta Canal Company's jetty Diesel, petrol and alkylate petrol		●	200 m	●	●	●	●		16	●	●	●	●		at CSS	at CSS			●
	Motala 65 berths					●	●	●		50	●	●	●	1 km	2 km	1 km				●
	Motala Verkstad 5 berths Diesel, petrol and alkylate petrol		●				●	●		4						●				100 m
	Borensberg 15 berths					●	●	●	●											●
	Ljungsbro/Malfors 20 berths					●	●	●	●											400 m
	Berg, upper marina 40 berths					●	●	●	●	18	●	●	●							●
	Berg, lower marina, Lake Roxen 10 berths					●	●	●	500 m	10	500 m		500 m			●				500 m
	Norsholm 20 berths Diesel		●			●	●	●	●	11		●								●
	Söderköping/Klevbrinken 12+10 berths					●	●	●	●	12			●			●				8 tonnes
	Söderköping 50 berths		400 m	400 m	●	●	●	●	●	16	●	●	●	●						●
	Mem, basin 35 berths Diesel		●			●	●	●	●			●								●

① The Sjötorp harbour in Lake Vänern is not included in the Canal Company's marinas. A marina fee of SEK 175 per day is charged for all boats.
 ② Berths and facilities are located on both sides of the canal. On the eastern side the service buildings at the campsite can be used with a deposit of SEK 50.



included in the fee

- Café
- Grocery
- Off-licence (liquor store)
- Bank
- Tourist office
- Swimming area
- Wireless internet
- Sauna, wood-burning

●	200 m			200 m	●		●
200 m	●			●	200 m	●	
●	●		in the shop				
●						●	
●							●
●	200 m	200 m	300 m	●	●		
●							●
●	kiosk						
●							
●	kiosk				500 m		
●	500 m	1 km	1 km	●	200 m		
●	●	●	●	●	3 km	●	
●							
●	●		●	●	200 m		
●	400 m		400 m				
●	300 m				500 m	●	
500 m	800 m				●		
●	●		in the shop				●
●	●	●	●	600 m		●	
●							

The electrical hook-ups

in our marinas do not have the capacity for electrical heating in the boats but are only intended for battery chargers, lighting etc. Overloading may cause power failure, so please be sparing!

Suggested trips on the website

A good way to make the most of your holiday

Visit www.gotakanal.se for suggestions on how to plan your canal journey: Culinary stops, family activities, cultural sights and golfing along the Göta Canal.

Tips for some scenic detours

The Blue Triangle – round trip in your pleasure boat

Experience the Göta Canal, the Kinda Canal and the beautiful Östergötland archipelago all in the same trip. Read more on www.kindakanal.se

Visit Lake Vättern's pleasant marinas

Set your course for Vättern and discover all that Sweden's second-largest lake has to offer in the way of pleasant marinas and the lovely inland archipelago in the north. The recreational boating chart (Båtsportkortet) for the Göta Canal contains information on all the marinas in Lake Vättern, with facilities and sights (in Swedish).

Vänern – Sweden's largest lake

Vänern is Sweden's largest lake, and the third largest in Europe. Perhaps its size is what gives it so many aspects: An ocean atmosphere, peaceful archipelago bays. Cruise through a series of archipelagos, totalling 22,000 islands. Breathtaking natural harbours and many full service marinas in communities around the lake.

Electricity is included in the price where available, which will be paid back.

Welcome to Askersund – the northern tip of Vättern!

Take a detour from the Göta Canal to the northern archipelago of Vättern, an ecological park of some 50 islands. The unique wilderness archipelago features natural harbours and visitors' marinas, places to swim, great fishing and idyllic small towns with marinas and boat repair shops.



THE PLACE OF VERNER
VON HEIDENSTAMS
BIRTH
OLSHAMMARSGÅRDEN

Café and restaurant with a
guest harbour close by.

Welcome!

+46 583-504 30

+ 46 583-500 77

olshammarsgarden.com



STJERNISUND CASTLE
& CAFÉ
- a fascinating place!

Historic environment with
café, castle & place
for boat guests by the
water.

Open 15 May-31 August

Welcome!

Castle +46 583-100 04

Café +46 583-126 88




sveaskog.se/ekopark



Askersunds Turistbyrå
+46 583-810 88
www.askersund.se/toppen



THE TROLLHÄTTE CANAL is 82 km long. 10 km are manmade, the remainder being a natural waterway - the Göta Älv River. The difference in level between Lake Vänern and the sea is 44 m. This change is catered for by six locks: one at Lilla Edet of 6 m, four at Trollhättan of 32 m total and one at Brinkebergskulle of 6 m.

Ships have used the Göta Älv River and Lake Vänern for centuries. As early as the 16th century there were plans to enable ships to sail from Lake Vänern down to the sea with the help of locks. It was not until 1800 that the first locks were completed. And in 1916 the present locks were taken into use.

Three generations of locks run parallel with one another, giving the opportunity to compare lock design over two centuries. An average of ten ships pass through the new locks daily throughout the year and during the summer months, over 4,000 pleasure boats.

For safety reasons we strictly advise that pleasure boats do not traffic the canal in the dark or in poor visibility. Merchant marine traffic has priority.

For current lockage fees, see our website:
www.sjofartsverket.se

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Welcome to another great summer on the Göta Canal

For more information on the Göta Canal, please feel free to contact:



GÖTA KANAL
I DRIFT SEDAN 1832

AB GÖTA KANALBOLAG • Box 3 • SE-591 21 Motala • Phone +46 (0)141-20 20 50 • Fax +46 (0)141-21 55 50
info@gotakanal.se www.gotakanal.se